## BonusLink Members' Survey & BLINK App Members' Satisfaction Survey

## TERMS AND CONDITIONS

- The BonusLink Members' Survey and BonusLink App ("BLINK App") Members' Satisfaction Survey are organized by BonusKad Loyalty Sdn Bhd with Registration No: 199701022703 (438200-T) ("BonusLink").
- 2. These surveys are open to all BonusLink Members ("Members") who are residing in Malaysia and above the age of eighteen (18).
- 3. These surveys strictly do not apply to EU residents.
- 4. These surveys accept responses from 15 September 2022 to 31 December 2022.
- 5. The BonusLink Members' Survey is accessible via the BonusLink website as stated below: <a href="https://www.bonuslink.com.my/EN/Promotions/220919">https://www.bonuslink.com.my/EN/Promotions/220919</a> BonusLinkSurvey.aspx.
- 6. The BLINK App Members' Satisfaction Survey is accessible via mobile on the BLINK App: https://bonuslink.dra.agconnect.link/?deeplink=https%3a%2f%2fappapi.bonuslink.com.my%2f%2fSocialMedia%2fBonuslinkInfo.aspx%3fctainapp%3dpromotiondetail%26referenceno%3d226&android package name=air.com.my.bonuslink&ios bundle id=com.my.bonuslink&android open type=2&region id=3.
- 7. BonusLink members ("Members") are required to answer all mandatory questions in the survey(s) and input their BonusLink Card Number to be eligible to collect five (5) BonusLink points ("BonusLink Points").
- 8. One (1) BonusLink Card Number can only receive a maximum of five (5) BonusLink Points per survey.
- 9. Members' BonusLink Card Number will only be used for the purpose of BonusLink Points issuance upon completing the survey(s).
- 10. The BonusLink Points will be issued into the Member's BonusLink account within twenty-one (21) working days after the submission of the survey(s).

Updated: 18 October 2022

## **GENERAL TERMS & CONDITIONS**

- By participating in this survey(s), Members are deemed to have read, understood and agreed
  to be legally bound by the Terms and Conditions of this survey(s) as stated herein and any
  additional Terms and Conditions stipulated by BonusLink from time to time (as may be
  applicable) including all decisions of BonusLink in all matters without limitation or qualification
  related thereto.
- 2. All BonusLink's decisions on all matters including but not limited to the eligibility of the Members and/or mechanics for these surveys or in the event of any dispute shall be final and binding and no correspondence or appeals shall be entertained.
- 3. BonusLink reserves the absolute right, at any time, to verify the validity of any successful transactions and/or eligible Members at any point in time.
- 4. Retrospective claims by Members for the award of BonusLink Points will not be entertained. Any request by Members to provide their BonusLink Card Number and/or to be eligible for BonusLink Points after exiting the dedicated page will not be entertained. Only Members who fulfill the Terms and Conditions herein shall be eligible for the award of BonusLink Points.
- 5. BonusLink reserves the absolute right to revise the BonusLink Points to be awarded from time to time without any prior notice to any party including but not limited to the Members.
- 6. BonusLink reserves the right at its sole discretion to disqualify any Member and/or to retract or forfeit the award of BonusLink Points from any Member if it believes the Member has (singularly or jointly with any other Member) undertaken fraudulent practice and/or activities to earn the BonusLink Points or undertaken any activities that are or may be harmful to these survey(s) or to BonusLink.
- 7. BonusLink reserves the absolute right to cancel, terminate or suspend the surveys with or without any prior notice and/or assigning any reason. For the avoidance of doubt, any cancellation, termination or suspension of the surveys by BonusLink shall not entitle any party including but not limited to the Members to any claim or compensation against BonusLink for any and all losses and/or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 8. The Terms and Conditions contained herein, as the same may be amended from time to time, shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional and/or advertising materials for the surveys. In the event of any conflict or inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail.

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9. BonusLink reserves the sole and absolute right to vary, delete and/or add to any of these Terms and Conditions (wholly or in part) from time to time in such manner as BonusLink deems appropriate without giving any prior notice to any party including but not limited to the Members.

- 10. In no event will BonusLink be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive and/or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with these surveys, even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 11. BonusLink to the fullest extent permitted by law exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that Members would otherwise be entitled to by law.
- 12. Members are responsible for and shall comply with all these Terms and Conditions and Members shall not, as part of the participation in this survey(s), breach any of these terms.
- 13. All Members shall comply with all applicable laws when participating in this survey(s).
- 14. These Terms and Conditions are governed by and construed under the laws of Malaysia.